

REDtone International Berhad

WHISTLE-BLOWING POLICY

REDtone is committed to the highest standards of integrity, transparency and accountability in the conduct of its business and operations. It aspires to conduct its affairs in an ethical, responsible and transparent manner.

This page provides the guideline, extracted from the Company's Whistle-blowing Policy, for the reporting of a whistle-blowing complaint to the Company without fear of victimization or retaliation.

A) Whistle-blowing

Whistle-blowing is a form of disclosure involving a Person (whistle-blower) who raises serious concerns at an early stage about risks of wrongful activities or reporting an actual or suspected irregularity or misconduct of a general, operational or financial nature within REDtone. Any of the following Persons (whistle-blower) can make a disclosure:

- REDtone's employees, including employees on contract terms, temporary or short-term employees and employees on secondment, where applicable;
- People performing services for REDtone, including contractors and service providers; and
- Members of the public who are natural persons, not being incorporated or unincorporated bodies.

B) What to disclose

A disclosure may be made if it relates to one or more of the following wrongdoings by any person in the conduct of REDtone's business or affairs:

- Fraud
- Bribery or corruption
- Theft or embezzlement
- Breach of customer confidentiality or privacy
- Conflict of interest
- Unauthorized use of confidential information of the company
- Non-compliance with company policies and procedures
- Concealment of any of the above
- Sexual Harassment

C) Acting in Good Faith

A whistle-blower shall come forward with any information or document that he or she, in good faith, reasonably believes and discloses a wrongdoing, which is likely to happen, is being committed or has been committed.

The whistle-blower needs to demonstrate that he/she has reasonable grounds for the concerns. However, the whistle-blower is not expected to first obtain substantial evidence of proof beyond reasonable doubt when making a disclosure. If the whistle-blower knows as a matter of fact that there are reasonable grounds of suspicion that a wrongdoing is going to take place, such genuine concerns shall be raised at an early stage.

D) Protection from Retaliation

REDtone does not permit retaliation of any kind against the whistle-blower for complaints submitted hereunder that are made in good faith. Any such reprisal may result in disciplinary action, including a warning or letter of reprimand, demotion, loss of merit increase, loss of bonus, suspension without pay, or termination of employment. The Company will conduct an appropriate investigation in the most objective and professional manner.

The whistle-blower's identity shall be protected, i.e. kept confidential unless otherwise required by law or for the purpose of any proceedings by or against any company in the REDtone Group.

E) How To Proceed

REDtone whistleblowing channels are always available 24/7. Disclosures pursuant to this Policy are to be made to the Prescribed Officer/ The Audit Committee Chairman in writing as follows:

1. Email: whistleblower@redtone.com
2. Mail: The Prescribed Officer/ The Audit Committee Chairman
REDtone International Berhad
Suites 22-30, 5th Floor
IOI Business Park
47100 Puchong
Selangor Darul Ehsan
3. On-line submission through the form below:

REDtone

HOME

CORPORATE

SERVICES

ANNOUNCEMENTS

CONTACT US

NEWS CENTRE

DOWNLOAD CENTRE

 MY ACCOUNT

ONLINE PAYMENT 

Search Here



Sales Hotline
1800 87 7770

KINDLY FILL IN THE FORM BELOW ON THE INFORMATION THAT YOU WISH TO BRING TO OUR ATTENTION.

We will process your information as soon as possible and revert to you on the status. Please note that should you choose to remain anonymous, we will not be able to revert to you.

Name of person making the allegation/report: *

Contact Information:

Email:

Nature of allegation: *

Fraud

Description of allegations/reports: (Please provide as much details as possible, including evidence of your allegations/reports if any) *

Attachment (Max: 5MB):

No file chosen



Online



A disclosure shall include at least the following particulars:

- The name of the whistle-blower, name of his/her employer and designation, current address and contact numbers;
- Basis or reasons for his/her concerns, including as many details of the wrongdoing as reasonably possible, for instance, its nature, the date, time and place of its occurrence and the identity of the alleged wrongdoer;
- Particulars of witnesses, if any; and
- Particulars or the production of documentary evidence, if any.

The whistle-blower may be asked to provide further clarification and information from time to time, for example, if an investigation is conducted.

REDtone reserves the right to amend the above from time to time.